





# PLAYSTATION 4 - USER MANUAL



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# TABLE OF CONTENTS

<b>COPYRIGHT &amp; LICENSING INFORMATION</b>	<b>2</b>
<b>TABLE OF CONTENTS</b>	<b>4</b>
<b>INTRODUCTION</b>	<b>6</b>
<b>USING THE MANUAL</b>	<b>6</b>
CHAPTERS	6
TASK OVERVIEW	6
ABBREVIATIONS	7
ADDITIONAL INFORMATION	7
<b>CHAPTER 1: GETTING STARTED</b>	<b>8</b>
PLAYSTATION 4 (FRONT)	9
PLAYSTATION 4 (BACK)	9
DUALSHOCK 4 WIRELESS CONTROLLER (FRONT)	10
DUALSHOCK 4 WIRELESS CONTROLLER (BACK)	10
<b>CHAPTER 2: CONNECTING YOUR PLAYSTATION HARDWARE</b>	<b>11</b>
CONNECTING YOUR PLAYSTATION 4	11
TO CONNECT YOUR PS4	11
CONNECTING YOUR DUALSHOCK 4 WIRELESS CONTROLLER	12
TO CONNECT YOUR DS4	12
POWERING ON THE PLAYSTATION 4	13
TO POWER ON YOUR PS4 USING THE DS4	13
<b>CHAPTER 3: SETTING-UP THE PLAYSTATION 4</b>	<b>14</b>
TO PROCEED TO INTERNET CONNECTION	14
INTERNET CONNECTION	14
TO SET-UP A WIRELESS ACCESS POINT	14
THE PLAYSTATION 4 KEYBOARD	15
TO NAVIGATE THE KEYBOARD	15
SETTING DATE AND TIME	16
TO ENTER A TIME ZONE	16
TO ENTER THE DATE AND TIME	16
USER AGREEMENT	16
TO NAVIGATE THE USER AGREEMENT PAGE	16
<b>HOME SCREEN</b>	<b>17</b>
<b>CHAPTER 4: USING SOFTWARE</b>	<b>19</b>
INSERTING A DISC	19
TO INSERT AND LOAD A DISC	19
RETURNING TO THE HOME SCREEN	19
TO RETURN TO THE HOME SCREEN	19
QUITTING SOFTWARE	20

TO QUIT SOFTWARE	20
<b>CHAPTER 5: SYSTEM SOFTWARE UPDATES</b>	<b>21</b>
TO DOWNLOAD THE SYSTEM SOFTWARE UPDATE	21
TO PREPARE THE SYSTEM SOFTWARE UPDATE FOR INSTALLATION	22
TO INSTALL THE SYSTEM SOFTWARE UPDATE	22
<b>CHAPTER 6: PLAYSTATION NETWORK</b>	<b>23</b>
CREATING AN ACCOUNT	23
TO CREATE AN ACCOUNT	23
USING AN EXISTING ACCOUNT	24
TO USE AN EXISTING ACCOUNT	24
UPDATING PLAYSTATION NETWORK PROFILE	25
TO UPDATE YOUR PSN PROFILE	25
TO SELECT A NAME	25
TO SHARE WHO CAN SEE YOUR NAME	25
FACEBOOK INTEGRATION	26
TO ENABLE/DISABLE FACEBOOK INTEGRATION	26
<b>CHAPTER 7: EXPLORING PLAYSTATION 4</b>	<b>27</b>
NEXT GENERATION GAMING	27
HUNTING TROPHIES	27
SHARING VIDEOS	28
COMMUNICATE WITH FRIENDS	28
SHOPPING ON THE PLAYSTATION STORE	29
USING THE INTERNET BROWSER	29
<b>TROUBLE SHOOTING</b>	<b>30</b>
TECHNICAL SUPPORT	30
<b>FAQ</b>	<b>31</b>
<b>GLOSSARY</b>	<b>32</b>
<b>INDEX</b>	<b>34</b>

# INTRODUCTION

Welcome newcomers and veterans alike to the revolutionary, high-definition world of PlayStation 4. The newest generation of PlayStation brings with it brand-new features that redefine the gameplay and media experience. This manual will guide users on the first steps of entering the PlayStation 4 world, from properly plugging it in and inserting game discs, to logging on to PlayStation Network, the future of digital media. Follow this manual to ensure the best for your PlayStation 4 experience and remember: Greatness Awaits.

**NOTE:** This manual is based on the North American PlayStation 4 bundle, found on launch date (November 2013). Although the setup will remain nearly identical with other bundles, they may come packaged with different items that may require a different setup process.

## USING THE MANUAL

Before you begin, please read the following brief tutorial on using this manual. This will avoid confusion later on when you begin reading chapters and performing tasks.

## CHAPTERS

Each chapter will begin with an introduction that explains the purpose and context of the current step, along with conceptual information.

## TASK OVERVIEW

Each task will begin with an explanation of what each task is and what the task does, providing further context and information. Following this will be the procedure steps.

1. First step
2. Second step
3. Third step
4. Etc. until completion of task

After completing the task, the result statement will identify what you have accomplished. Information on the next task or chapter will be presented afterwards.

## ABBREVIATIONS

The following table references all abbreviations that will be used throughout the manual. Please refer to this table if a term seems unfamiliar later on.

ITEM	ABBREVIATION
PlayStation 4	PS4
DUALSHOCK 4 Wireless Controller	DS4
PlayStation Network	PSN
PlayStation Plus	PS+

## ADDITIONAL INFORMATION

**ORANGE TEXT (NOTE):** This text is to serve as a warning for users to read carefully and consider the present information.

- Bulleted information will refer to recommended tips and tricks.

**Text under images (Figure):** This text will contextualize the prior image.

# CHAPTER 1: GETTING STARTED

The following items come included in the PlayStation 4 North American bundle:

- 1 PlayStation 4 Console
- 1 DUALSHOCK 4 Wireless Controller
- 1 HDMI Cable (2.0m)
- 1 Mono-Headset
- 1 Micro-USB Charging Cable
- 1 AC Power Cord (1.5m)



Figure 1: The contents included in the PlayStation 4 North American bundle

Becoming familiar with your PlayStation 4 and its controller is fundamental to becoming comfortable with setting up the console for the first time, as this manual makes reference to several buttons found on the console and controller.

Take time to look over the following two pages that examine the PS4 and DS4 and make sure you can locate each button or port before connecting your console.



## PLAYSTATION 4 (FRONT)

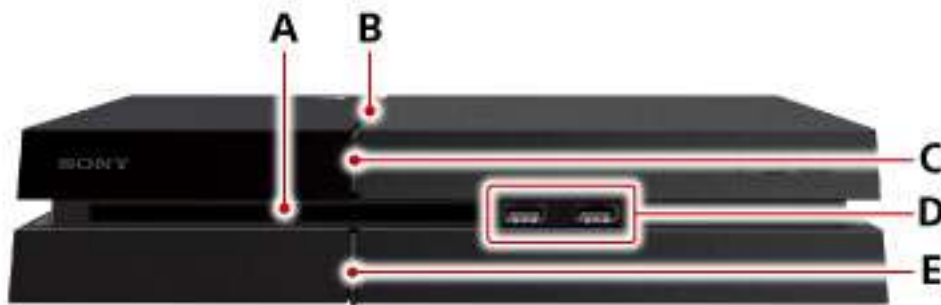


Figure 2: PlayStation 4 front view

- A) Disc Slot
- B) Power Indicator
- C) Power Button
- D) USB Port
- E) Eject Button

### POWER INDICATOR LIGHT

- |              |   |             |
|--------------|---|-------------|
| White        | = | Powered On  |
| Orange       | = | Rest Mode   |
| No Light     | = | Powered Off |
| Blinking Red | = | Overheating |

## PLAYSTATION 4 (BACK)

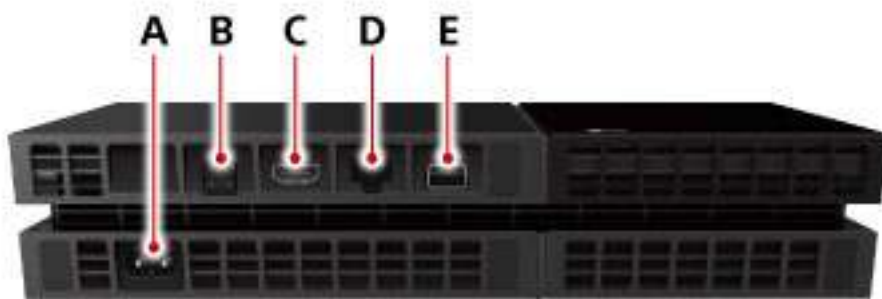


Figure 3: PlayStation 4 back view

- A) AC IN Connector
- B) DIGITAL OUT (OPTICAL) Port
- C) HDMI OUT Port
- D) LAN Port
- E) AUX Port

## DUALSHOCK 4 WIRELESS CONTROLLER (FRONT)



- A) Directional Buttons
- B) SHARE Button
- C) Touch Pad (Button)
- D) Speaker
- E) OPTIONS Button
- F) Face Buttons (Clockwise from 12 – Triangle / Circle / X / Square)
- G) Right Stick/R3 Button
- H) PS Button
- I) Stereo Headset Jack
- J) Extension Port
- K) Left Stick/L3

Figure 4: DUALSHOCK 4 Wireless Controller front view

## DUALSHOCK 4 WIRELESS CONTROLLER (BACK)



- A) R1 Button
- B) R2 Button
- C) Light Bar
- D) L1 Button
- E) L2 Button
- F) USB Port

Figure 5: DUALSHOCK 4 Wireless Controller back view

# CHAPTER 2: CONNECTING YOUR PLAYSTATION HARDWARE

Connecting your PlayStation 4 and DUALSHOCK 4 Wireless Controller is the first step to playing with PlayStation. Be ready to locate both the system and controller, along with everything else that comes in the box (refer to page 8). You will need everything except for the mono headset in order to power on and use your PlayStation 4.

## CONNECTING YOUR PLAYSTATION 4

Your PlayStation 4 requires a power source to be powered on and a device that displays in HDMI. The system can be powered on by connecting the cables that come with your PS4 to the console and the appropriate outlets.

### TO CONNECT YOUR PS4

1. Insert one end of the HDMI cable into the HDMI OUT port found on the back of the PlayStation 4.  
Insert the other end of the HDMI cable into the HDMI input port found on the selected display (HDTV, Monitor, Laptop, etc.)
2. Insert the input end of the AC power cord into the AC IN connector found on the back of the PlayStation 4.
3. Insert the socket end of the AC power cord into a nearby electric outlet.

Your PlayStation 4 is now connected to an output display and a power source. Your PlayStation 4 is now ready to recognize the DUALSHOCK 4 wireless controller.

## CONNECTING YOUR DUALSHOCK 4 WIRELESS CONTROLLER

Out of the box, the PlayStation 4 will not recognize inputs from the DUALSHOCK 4 wireless controller. The DUALSHOCK 4 wireless controller must first be connected via USB cable to pair the device with the PlayStation 4 system.

### TO CONNECT YOUR DS4

1. Insert the USB end of the micro-USB charging cable into one of the USB ports found on the front of the PlayStation 4, to the right of the disc slot.
2. Insert the other end of the micro-USB charging cable into the USB Port found on the top of the DUALSHOCK 4 wireless controller.

Your PlayStation 4 now recognizes your DS4 as a paired device. Your PS4 is now ready to be powered on.

- It is recommended you leave the controller plugged in until fully charged.



Figure 6: Connecting the DUALSHOCK 4 Wireless Controller via micro-USB

## POWERING ON THE PLAYSTATION 4

Now that your PlayStation 4 is connected to an output display and a power source, and the DUALSHOCK 4 wireless controller is recognized, it is time to power on your PlayStation 4.

The PlayStation 4 can be powered on two different ways.

1. Touch the power button found on the PlayStation 4
2. Press the PS button on the newly paired DUALSHOCK 4 wireless controller

For this tutorial, it is recommended to use the DUALSHOCK 4 wireless controller to power on the PlayStation 4.

**NOTE:** Ensure the output display is turned on and displaying the proper HDMI input. For most televisions, this is found by pressing the INPUT button on the paired television remote and then selecting the appropriate HDMI input channel.

### TO POWER ON YOUR PS4 USING THE DS4

1. Press the circular PS button found front and center on the DUALSHOCK 4 wireless controller.

**NOTE:** If you have not connected your DUALSHOCK 4 wireless controller to your PlayStation 4, the first screen that will be displayed will explain that you must first connect your controller before continuing, and then press the PS button to pair it with the console. Instructions for this can be found on pg 11.

2. On the language selection screen, select [English (United States)] by pressing the X button on the DUALSHOCK 4 wireless controller.

Your PlayStation 4 is now powered on. The next step involves the initial setup process for your PS4.

# CHAPTER 3: SETTING-UP THE PLAYSTATION 4

The following welcome screen will inform you of the initial set-up process for your PlayStation 4. First you will set-up Internet connection, then you will connect any available PlayStation camera, and finally you will set the date and time.

**NOTE:** The North American PlayStation 4 does not come with a PlayStation camera.

## TO PROCEED TO INTERNET CONNECTION

1. Press the X button to select [Next] and enter the following screen.

## INTERNET CONNECTION

The PlayStation 4 requires an Internet connection to access system updates, the PlayStation Store, streaming applications such as Netflix, online multiplayer games, and messaging friends, among other things through the PlayStation Network.

## TO SET-UP A WIRELESS ACCESS POINT

1. On the Wi-Fi connection selection screen, navigate with the Up/Down Directional Buttons until you highlight your selected wireless connection. Press X to continue.
2. Select the appropriate password key input. (The PlayStation 4 should automatically assume the input based on your wireless connection.) Press X to continue.
3. Enter your Wi-Fi password in the keyboard.

**NOTE:** If your wireless access point is not locked, a password will not be required, the keyboard will not pop-up, and the PlayStation 4 will bypass the following steps.

## THE PLAYSTATION 4 KEYBOARD

The PS4's keyboard is where users input information including usernames, email addresses, and passwords. Knowing how to navigate the keyboard allows users the skills to later access PlayStation Network.



Figure 7: PlayStation 4 Onscreen Keyboard

- A) Word suggestions
- B) Main keyboard body

### TO NAVIGATE THE KEYBOARD

1. Pressing the Directional Buttons, navigate to each character in your wireless access point's password. Press X to enter each character.
  - If you enter the wrong character, press the Square button to backspace and delete the most recent character. If required, continue pressing Square to delete more characters.
  - To access an uppercase letter, press L2. Press L2 twice to lock the keyboard to display uppercase letters only. Press L2 to return to the lowercase keyboard.
  - To enter a space between characters, press the Triangle button.
  - To access symbols (punctuation, etc.), press a combination of L2 + Triangle.
2. When finished entering your wireless access point password, press R2.
3. Wait for the PlayStation 4 to connect to your wireless access point.

Your PS4 should now be connected to an available wireless access point and therefore connected to the Internet. The following setup step is to enter the date and time on your PS4.

## SETTING DATE AND TIME

Setting a date and time for your PlayStation 4 allows the console to display the current time on the home screen once completed.

**NOTE:** The PS4 does not require a time zone, date, or time to function. These steps are simply part of the initial setup.

### TO ENTER A TIME ZONE

Once the PlayStation 4 is successfully connected to the Internet, the console should know which time zone you are in.

1. Press X to continue.

### TO ENTER THE DATE AND TIME

Once the PlayStation 4 is successfully connected to the Internet, and knows which time zone you are in, the console should know what time it is.

2. Press X to continue.

Your PlayStation 4 now knows the exact date, time, and time zone you are currently in. The final set-up step is the User Agreement phase.

## USER AGREEMENT

The User Agreement screen contains a scrolling screen of system software terms and licenses that the user must accept. If the user does not wish to accept the terms, the PS4 will not be able to access online software.

### TO NAVIGATE THE USER AGREEMENT PAGE

1. Press the Down Directional Button to scroll down the User Agreement page.
2. Select Accept.
3. Press X to continue.

Setup of your PlayStation 4 is complete. Enjoy an exciting world of entertainment! Press X to continue and access the home screen.



# HOME SCREEN

**NOTE:** A notice will display informing the user the important health and safety warnings are found in the Settings menu. This notice will always be displayed every time you power on the PlayStation 4.



Figure 8: PlayStation 4 Home Screen

## A) Function Screen

From Left to Right

- Notification Menu
- Friends Menu
- Headset Icon
- User Information
- Trophy Menu
- Time

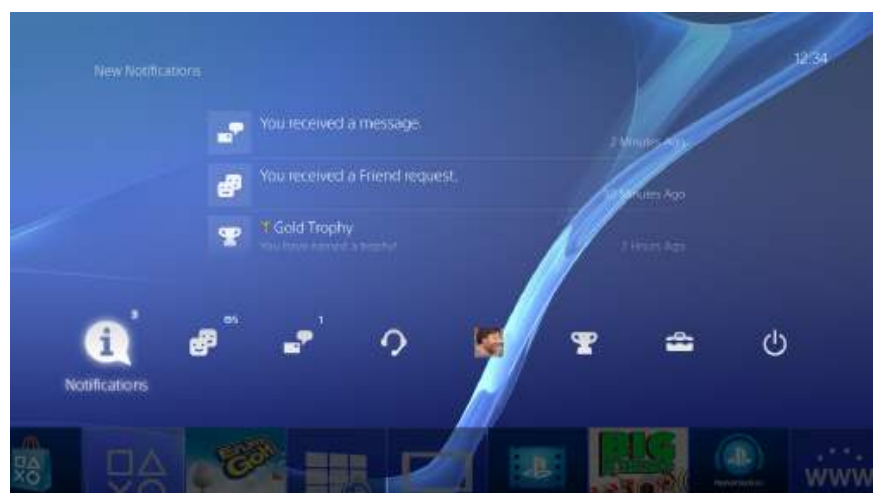


Figure 9: Navigating the PlayStation 4 Function Screen



## B) Content Area

- Here is where any content (games, movies, applications) you have installed will be displayed.
- Navigating to the right will scroll the area, displaying content in order of recent usage.

Figure 10: Navigating the Content Area

## C) Content Info Screen

- The latest information for the selected content is displayed. Pressing down accesses further information.

# CHAPTER 4: USING SOFTWARE

Now that your PS4 is powered on and setup is complete, you can begin using software. The following chapter will examine how to insert a disc, how to suspend the software to return to the home screen, and how to quit the software.

## INSERTING A DISC

PlayStation 4 plays any software formatted for the system, including PlayStation 4 games, Blu-Ray discs, and DVDs.

### TO INSERT AND LOAD A DISC

1. With the PlayStation 4 powered on, locate the disc and then locate the disc slot found in the front of the PlayStation 4, under the Sony logo.
2. Begin inserting the disc into the disc slot horizontally (label side up). The PlayStation 4 will catch the disc in the slot and complete the insertion.
3. On the home screen, select the inserted disc content. The PlayStation 4 should automatically select the content.
4. Press X to load the disc.

Your PS4 will now play the software found on the disc. The following steps will cover returning to the home screen during playtime.

## RETURNING TO THE HOME SCREEN

You can suspend software and return to the Home Screen at any point during playtime.

### TO RETURN TO THE HOME SCREEN

1. Press the PS button.
- Press the PS button again on the home screen to return to the suspended software.
  - You can access the Home Screen at any point on any sub-screen on the PS4.

## QUITTING SOFTWARE

Quitting software will cause the content to close completely. You cannot resume the software without reloading it from the beginning.

### TO QUIT SOFTWARE

1. Press and hold the PS button.
2. Select [Close Application].

Your PS4 has now closed the application and quit the software. In order to reload software, you will need to navigate to the software icon found on the PS4's Content Area menu.

# CHAPTER 5: SYSTEM SOFTWARE UPDATES

To access PlayStation 4's network features, including PlayStation Network, a system software update will be required. Users must connect to the Internet in order to download the update.



Figure 11: Preparing to Install System Software Update

## TO DOWNLOAD THE SYSTEM SOFTWARE UPDATE

1. To begin downloading the update, select [Update Now] and press X to continue.
2. PlayStation 4 will inform you of the new software version to update. Select [Next] and press X to continue.
3. Select [Update] and press X to continue.
4. Wait for the update file to download. As the empty download bar fills, it will become white. The percentage below the bar will increase from 0% to 100% completion.
5. On the System Software License Agreement page, select [Agree] and press X to continue.

Your PS4 will inform you the new update is ready to install. The PS4 is now ready to prepare for installation.

## TO PREPARE THE SYSTEM SOFTWARE UPDATE FOR INSTALLATION

1. Select [Update] and press X to continue.
2. Wait for the installation preparations to complete. As the empty preparation bar fills, it will become white. The percentage below the bar will increase from 0% to 100% completion.

Upon completion of the preparation installation, PS4 will restart itself. Following the reboot, the console will enter the installation process.

## TO INSTALL THE SYSTEM SOFTWARE UPDATE

1. Wait for the installation to complete. The empty installation bar fills, it will become white. The percentage below the bar will increase from 0% to 100% completion.
2. PlayStation 4 will restart itself. Press the PS button to continue.
3. Select the user of the DUALSHOCK 4 wireless controller.



Figure 12: System Software Update Download Complete

The System Software Update is now complete. You can now access PlayStation Network: your all-access pass to an unrivaled entertainment experience.

# CHAPTER 6: PLAYSTATION NETWORK

Signing into PlayStation Network (PSN) creates a Sony Entertainment Network account that will contain personal information used for purchasing additional content on the PlayStation Store, and create a personification that will be used online when interacting with other players or communicating with friends. Users are not required to sign into PSN, but they will not be able to access online software.

If you do not have a Sony Entertainment Network account, select [New to PSN? Create an Account] and press X to continue. If you already have an existing account, continue on page 22.

## CREATING AN ACCOUNT

Creating a PSN account is intuitive and easy. All you require is a current email address, a username you feel comfortable sharing online, and a password.

### TO CREATE AN ACCOUNT

1. Select [Sign-In ID (Email Address)] and press X to continue.
2. Using the onscreen keyboard, enter your email address.
3. Select [Username] and press X to continue.
4. Using the onscreen keyboard, create a username that will be displayed when interacting with other online.
5. Select [Password] and press X to continue.
6. Using the onscreen keyboard, create a password that you will remember.
7. Select [Confirm Password] and press X to continue.
8. Using the onscreen keyboard, enter the same password as before.
9. Select [Create My Account] and press X to continue.

Sony Entertainment Network Account creation is complete. You now have access to PlayStation Network.



Figure 13: Signing into PlayStation Network with an existing account

## USING AN EXISTING ACCOUNT

Previous PlayStation users, such as those with a PlayStation 3, may already have a PSN account. Using an existing account is as easy as entering your old email address and password. The PSN account will retain your previous username.

### TO USE AN EXISTING ACCOUNT

1. Select [Sign-In ID (Email Address)] and press X to continue.
2. Using the onscreen keyboard, enter your Email address.
3. Select [Password] and press X to continue.
4. Using the onscreen keyboard, enter your password.
5. Select [Sign In] and press X to continue.

PlayStation Network sign in is complete. You now have access to PlayStation Network's features.



## UPDATING PLAYSTATION NETWORK PROFILE

New PSN users and previous users, such as those on PlayStation 3, alike must update their PSN profile after signing in.

### TO UPDATE YOUR PSN PROFILE

1. Select the square with an avatar picture and press X to continue.
2. Select an avatar from the library and press X to continue.
3. Select [First Name] and press X to continue.
4. Using the onscreen keyboard, enter your first name.
5. Select [Last Name] and press X to continue.
6. Using the onscreen keyboard, enter your last name.
7. Select [Next] and press X to continue.

The following Name and Profile Picture Settings screen will ask if you want to display your real name instead of your username in games instead.

### TO SELECT A NAME

1. Select either your real name OR your username by checking or unchecking [Display My Full Name and Profile Picture in Games].
2. Select [Next] and press X to continue.

The following Privacy Settings for Your PSN Profile screen will ask to share your real name information with friends you have connected with.

**NOTE:** Anyone who does not share their name will only see online IDs or usernames.

### TO SHARE WHO CAN SEE YOUR NAME

1. Select an option for [Who Can See My Friends]
2. Select [Next] and press X to continue.

## FACEBOOK INTEGRATION

The following screens introduce Facebook integration features. Users can share game activity on Facebook with their friends by posting notifications on their walls.

### TO ENABLE/DISABLE FACEBOOK INTEGRATION

1. Press X to continue to the following screen.
2. Select an option for [Who Can See My Activities].
3. Select whether to share [Videos I Watch].
4. Select whether to share [Trophies I Earn].
5. Select [Next] and press X to continue.

The following screen will ask users to log into Facebook or skip the option. Since not all users have Facebook accounts, this manual will choose to skip the option. You have now created your PSN profile.

Congratulations, you now have powered on your PlayStation 4, downloaded the latest system software update, signed into PlayStation Network and updated your PlayStation Network profile. The world of PlayStation 4 is now yours to discover.

# CHAPTER 7: EXPLORING PLAYSTATION 4

## NEXT GENERATION GAMING

PlayStation 4 introduces a next generation gaming experience unlike any other before. Play the most technologically advanced videogames in full high definition 1080p graphics.



Figure 14: Uncharted 4: A Thief's End, coming 2016

## HUNTING TROPHIES

PlayStation 4 uses a trophy achievement system that rewards players with trophies for performing specific acts in gameplay. Collecting these trophies allows players to level up. Collect and compare trophies with friends or rivals.

## SHARING VIDEOS

With the DUALSHOCK 4 wireless controller's SHARE button, capture up to 15 minutes of gameplay footage and share it with friends or strangers through Twitch or YouTube. Take in-game screenshots and share them on Facebook.

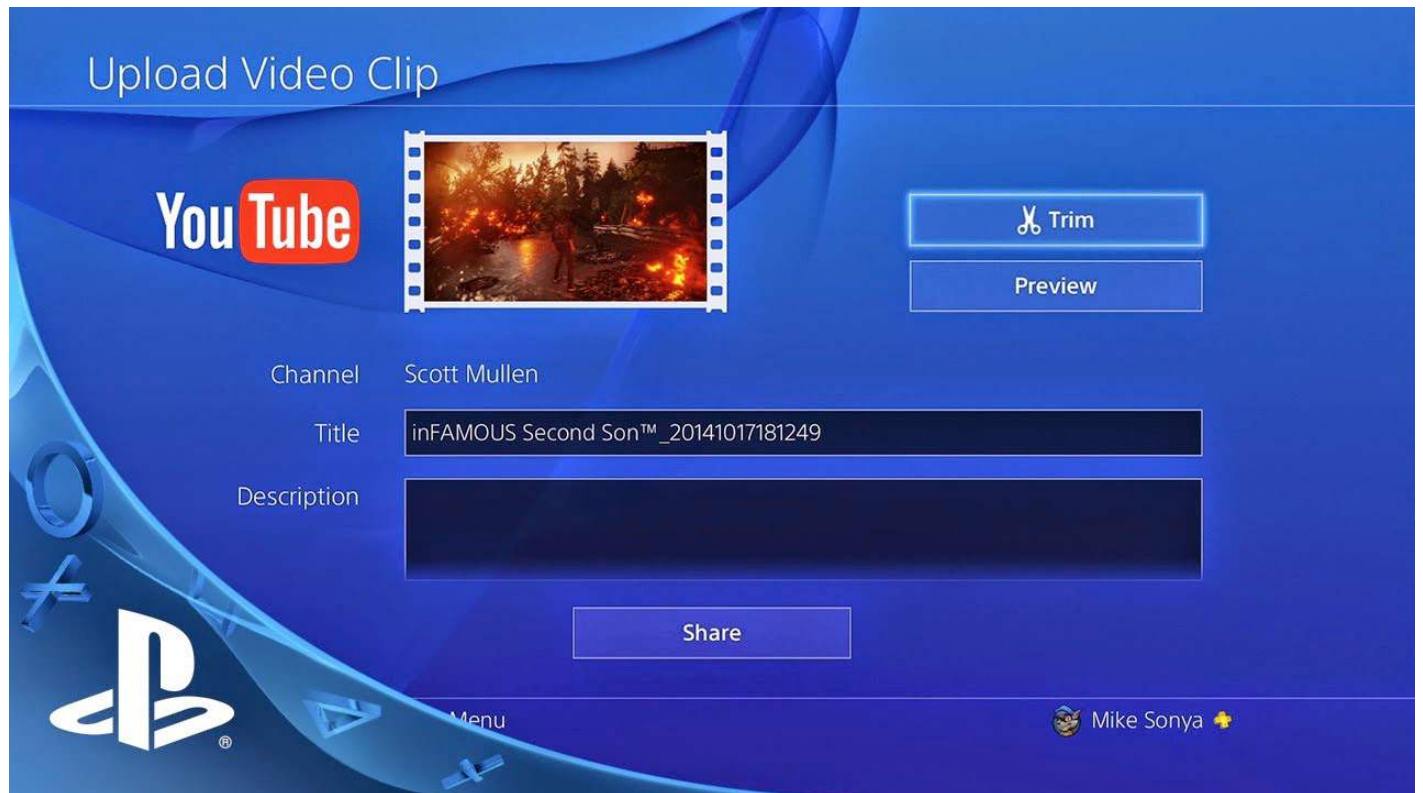


Figure 15: Sharing a gameplay video on YouTube

## COMMUNICATE WITH FRIENDS

Connect with friends online by adding them through invitations. Play with them in online multiplayer and share the next generation gaming experience.

## SHOPPING ON THE PLAYSTATION STORE

Access the PlayStation Store to shop online and use your credit card to purchase digital content, including full-retail games, smaller independent games, movies, music, and additional applications such as Netflix.

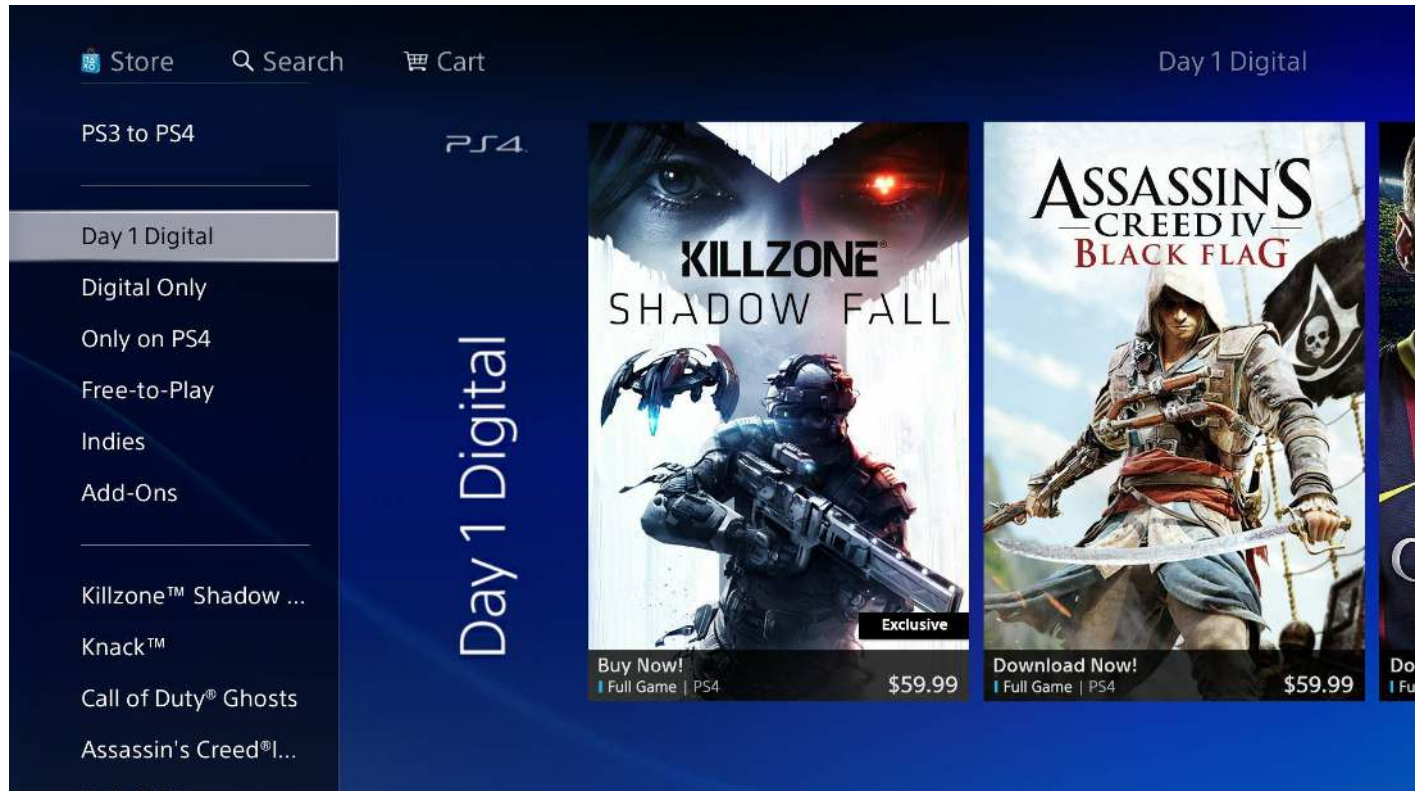


Figure 16: Navigating the PlayStation Store

## USING THE INTERNET BROWSER

Browse the Internet with a fully integrated web system. Stop midgame and search online for tips and tricks without the need of a computer or laptop.

# TROUBLE SHOOTING

## **My PS4 is not powering on.**

Make sure the system is connected to a power source using the AC power cord. If the AC power cord is connected to an electrical outlet power bar, make sure the power bar is functioning and powered on. Make sure the power bar is connected to a wall outlet.

## **My TV is not displaying my PS4 software.**

Make sure the system is connected to a power source and the HDMI cable is properly connected between the PS4 and the television.

## **My DS4 is not powering on.**

Make sure the DS4 currently has a battery charge. Connect the micro-USB cable to the DS4's USB port. If the Light Bar powers on, then the controller is charging. Press the PS button to activate the controller.

## **My DS4 is not responding.**

Make sure the DS4 is paired with your PS4 by connecting the controller to the system using the micro-USB cable.

## **My PS4 is not connecting to the Internet.**

Make sure your wireless access point is within suitable range and is currently powered on.

## **My PS4 cannot find my wireless access point.**

Make sure your wireless access point is within suitable range and is currently powered on.

## **My PS4 is turning off without my command.**

The PS4 may be overheating due to a lack of cool air passing through its fans. Make sure the system is in an open, airy space.

## **TECHNICAL SUPPORT**

Phone: 800-345-SONY – Mon-Fri, 8am-8pm Pacific / Sat 7am-6pm Pacific

Live Chat Support: Mon-Sat, 6am-10pm Pacific / Sun 6am-8pm Pacific

Twitter: @AskPlayStation – 10am-Midnight Pacific

PlayStation Support Forum: <http://community.us.playstation.com/t5/Support/ct-p/10023>

PlayStation Knowledge Center: [https://support.us.playstation.com/app/contact\\_options](https://support.us.playstation.com/app/contact_options)

# FAQ

## **Can I play PlayStation 3 discs on my PlayStation 4?**

No, the PlayStation 4 is not backwards compatible with previous physical PlayStation software.

## **Can I play PlayStation 4 games using my DUALSHOCK 3 controller?**

No, the PlayStation 4 is not backwards compatible with previous generation PlayStation controllers.

## **I have a wireless PlayStation 3 headset, will that work on PlayStation 4?**

Yes, any USB headset (wired or wireless) will function and connect to a PlayStation 4.

## **Will any HDMI cable work with my PlayStation 4?**

Yes, HDMI cables are universal and work with any devices that feature HDMI ports.

## **Once software is installed from Blu-Ray discs, can I play them without the disc?**

No, the Blu-Ray disc must be inserted at all times for the software to play. This includes games and movies.

## **Can I have multiple PlayStation Network accounts on a single PlayStation 4?**

Yes. At any time you can only be logged in on one account. However, you may log out and change accounts at any time.

## **Do I need a Credit Card to purchase digital content from the PlayStation Store?**

No. Retailers across North America sell PlayStation Network cards that have PIN codes on them. Once purchased, users can enter these codes to add funds from the card.

## **Can I use my PlayStation 4 without performing a System Software Update?**

Yes. As long as the PlayStation 4 is offline, you can play games and movies without updating. However, online content will not work.

# GLOSSARY

**PlayStation 4 (PS4):** Sony's current generation video game console.

**DUALSHOCK 4 Wireless Controller (DS4):** PlayStation 4's official controller.

**HDTV:** A television that outputs in high-definition.

**HDMI (High-Definition Multimedia Interface):** Proprietary audio/video interface for transferring uncompressed video and audio data from an HDMI-source device.

**AC:** A type of external power supply, often transferred through an AC plug.

**Mono Headset:** PlayStation 4's bundled audio headset, used to output audio in your ear.

**Input:** A place where energy or information enters a system.

**Output:** A place where energy or information leaves a system.

**Onscreen Keyboard:** An arrangement of buttons or keys displayed on the PlayStation 4's screen.

**PlayStation Network (PSN):** PlayStation 4's online gaming and media delivery service.

**Internet Browser:** An online web system found on the PlayStation 4, allowing users to access the World Wide Web.

**Blu-Ray Disc:** A optical disc capable of storing high-definition video and audio. Technologically superior to the DVD format.

**DVD (Digital Video Disc):** A digital optical disc storage format capable of storing standard-definition video and audio.

**Game:** An electronic software that involves human interaction using graphics, sound and gameplay.

**Netflix:** A popular media-streaming application.

**Multiplayer:** Several players at once.



**Online:** Being connected to the Internet. Online games involve interactions with fellow players on a single server.

**Trophies:** PlayStation's achievement system.

**Twitch:** An online user media-streaming application.

**YouTube:** An online website dedicated to streaming videos of user created content.

**1080p:** Also known as Full-HD. High-definition video characterized by 1080 horizontal lines of vertical resolution.

**Graphics:** Computer pixels pushed together to create visual images.

**Facebook:** A popular social media website where users share photos, videos, statuses, and communicate with friends.

**Sony Entertainment Network:** Sony's official online delivery service.

**PlayStation 3 (PS3):** Sony's previous generation video game console.

**Profile:** A set of user information used to identify someone.

**Download:** To load information shared from a server.

**Install:** The phase in which downloaded content is converted into usable content onto a system.

**System Software Update:** PlayStation 4's way of gaining new OS features and bug fixes.

**Avatar:** An image depicting a character or object for your PSN profile.

**USB (Universal Serial Bus):** A popular connector used for cables relaying information between computer and electronic devices.

**Micro-USB:** A smaller connector used for cables relaying information between computer and electronic devices.

# INDEX

- AC - 8, 11, 13, 31
  - Connecting your PS4 - 11
  - Powering on your PS4 - 13
  - PS4 not powering on - 31
- Avatar - 25
- Blu-Ray - 19, 31
  - Inserting a disc - 19
- Download - 21
  - To download the system software update - 21
- DVD - 19, 31
  - Inserting a disc - 19
- DUALSHOCK 4 Wireless Controller (DS4) - 7, 8, 10, 12, 13, 30, 31
  - Connecting your DS4 - 12
  - Powering on your DS4 - 13
  - DS4 not powering on - 30
- Facebook - 26, 28
  - Integration - 26
  - Sharing screenshots - 28
- Game - 19, 27
  - Inserting a disc - 19
  - Suspending software - 19
  - Quitting software - 20
- HDMI - 8, 11, 13
  - Connecting your PS4 - 11
  - Powering your PS4 - 13
- Input - 8
  - Connection - 11
- Install - 21, 22
  - Installing system software update - 22
- Internet - 14, 29
  - Browser - 29
  - Internet Connection - 14
- Keyboard - 14, 15
  - Navigating - 15
- Micro-USB - 12
  - Connecting - 12
- Mono Headset - 7
- Netflix - 29
- Online -
- Output - 8
  - Connection - 11
- PlayStation 3 - 25, 31
- PlayStation 4 (PS4) - 7-31
  - Getting Started - 7
  - Connecting - 11
  - Powering on - 13
  - Using software - 19
  - Exploring PS4 - 27-29
  - Trouble shooting - 30
  - FAQ - 31
- PlayStation Network (PSN) - 23, 24, 25
  - Create an account - 23
  - Existing account - 24
  - Profile - 25
- System Software Update - 21, 22
  - Downloading - 21
  - Preparing - 21
  - Installing - 22
- Television - 11, 13
  - Connecting - 11
  - Powering on - 13
- Trophies - 26
- Twitch - 29
- USB - 9
- Wi-Fi - 14
  - Wireless Access Point - 15
  - Wi-Fi not working - 30
- YouTube - 29